

Date: 11/03/2022

Initial information for refugees from Ukraine who have entered the Augsburg metropolitan area on how to apply for benefits under the Asylum Seekers Benefits Act (AsylbLG)

1. Persons eligible for benefits

- Ukrainian citizens who resided in Ukraine prior to 24 February 2022 and their family members.
- Stateless persons and nationals of third countries other than Ukraine who have benefited from international protection or equivalent national protection in Ukraine before 24 February 2022 and their family members;
- Stateless persons and nationals of other third countries who can prove that they legally resided in Ukraine before 24 February 2022 on the basis of a valid permanent residence permit issued in accordance with Ukrainian law, and who are unable to return safely and permanently to their country or region of origin.

This group of persons can receive a residence permit in accordance with § 24 AufenthG (Residence Act) "owing to war in their home country" and are therefore entitled to benefits pursuant to § 1 para 1 no. 3 a Asylum Seekers Benefits Act (AsylbLG).

2. Initial registration on arrival in the city of Augsburg

Refugees from Ukraine who are claiming for protection or who require assistance in the form of accommodation or other services must, as a first step, report to the Behördenzentrum (civic public authorities centre) immediately upon their arrival in the Augsburg metropolitan area. The official registration of refugees and support and accommodation for persons in need will be provided here.

To avoid waiting times, please make an appointment for your initial registration by email to registrierungsanmeldung-ukraine@reg-schw.bayern.de!

3. Healthcare and medical treatment

In an emergency, please visit a registered doctor's practice or a hospital at any time should you require urgent and acute medical treatment. The costs for medical treatment will then be covered directly between the doctor's practice/hospital and the Amt für Soziale Leistungen (office for social services).

Once the immediate basic benefits have been granted in accordance with the Asylum Seekers Benefits Act (AsylbLG), vouchers for medical treatment may be requested in advance from the Office for Social Services if urgent medical treatment is required. Urgent admission to hospital is possible and the costs will be covered at a later date (cases of emergency).

4. Granting of current benefits under the Asylum Seekers Benefits Act (AsylbLG)

All persons described under no. 1 may apply for benefits pursuant to AsylbLG at:

Office for Social Services, Senior Citizens and Persons with Disabilities (Amt für Soziale Leistungen, Senioren und Menschen mit Behinderung)
Metzgplatz 1
86150 Augsburg
Email: asylblg.soziales@augzburg.de

Please note that personal appointments are only possible by prior arrangement by telephone. It is compulsory to wear an FFP-2 face mask at any meetings or appointments!

Please contact the following telephone numbers for telephone enquiries/appointments:

Tel. no. (0821-)	Alphabetical order	Telephone lines open:	
324 9631	A – Ba	Monday – Wednesday	08:30 – 12:30 14:00 – 16:00
324 9604	Bb – G	Thursday	08:30 – 12:30 14:00 – 17:30
324 9625	H – Mas	Friday	08:30 – 12:00
324 9607	Mat – Q		
324 9605	R – Z		

Conditions for entitlement to benefits:

- Necessity
- actual stay / residence in the Augsburg metropolitan area
- Initial registration at the civic public authorities centre as per point 2 (admission form / "white paper")

The following documents must be submitted for the first application:

- completed and signed **short application** (you can obtain the relevant application form for example, directly at the office for social services of the City of Augsburg during opening hours on request by post or email: asylblg.soziales@augzburg.de),
- Copies of all the current valid **proof of identity documents** (e.g. passport, birth certificate)
- Presentation of a proof of arrival or proof of a temporary certificate / residence permit in accordance with § 24 AufenthG (Residence Act)

You can submit these initial documents either by post or email, in person at the office for social services or, in urgent cases during a personal appointment. **Please note that personal appointments are only possible by prior arrangement by telephone!**

Approval and payment of benefits:

After submitting the completed documents, you will receive a decision on the temporary granting of benefits for one month in accordance with the AsylbLG to provide support during the acute emergency situation. With this decision you will receive detailed information on the cash payment of your first benefits and another application form should you require further benefits pursuant to the AsylbLG.

Benefits are paid out in cash at the Stadtkasse (public finance office) of the City of Augsburg, if you do not yet have your own account at a German credit institution! You will be notified of a fixed date for this by the office for social services with the initial approval or follow-up notifications.

The amount of benefits paid depends on the type of accommodation in which you are staying. Communal accommodation is available with either full board or self-catering. Persons residing in self-catering accommodation will receive a higher amount of benefits to ensure they can buy food and supplies.

In the case of accommodation in private apartments / shelters, reasonable accommodation costs and expenses for additional needs may be granted, provided a **contractual** obligation to pay accommodation costs has been agreed. Please apply for an assurance to cover costs at the office for social services **before signing a rental contract** for a private apartment to ensure the full coverage of your accommodation costs.

Signed for the
Stadt Augsburg
Amt für Soziale Leistungen, Senioren
und Menschen mit Behinderung